

Welcome to the ALeRT[™] BETTOR Protection System.

The ALeRT BETTOR Protection system is a practical tool custom designed to assist gambling operators to identify, reduce, and prevent player risk and harm.

ALeRT was developed in collaboration with industry, public health providers and regulators and has many built-in features to help monitor customer risk, record customer interactions, evaluate play impacts and report on outcomes.

A set of video tutorials have been created to introduce the various ALeRT Dashboards and functionality. The goal is to provide users with an understanding of the fundamentals so they are comfortable using ALeRT and can start exploring the site and its many features and benefits.

The key target for ALeRT Dashboard Essentials Training are managers or other staff tasked with using the ALeRT software for identifying 'Gamblers of Interest' (GOIs), setting goals, entering interactions, evaluating progress or producing reports.

There are currently 8 basic tutorials for using ALeRT that can be accessed individually or sequentially depending on a user's needs and responsibilities.

ALeRT[™] Dashboard Essentials Training Tutorials

1. Getting Started – Overview of the ALeRT Dashboard
2. Using the Risk Dashboard – Management Perspective
3. Using the Actions Dashboard – Management Perspective
4. Generating Player Reports – Management Perspective
5. Managing Interactions and Observations - Overview
6. Creating Case Files – Sharing Information
7. Configuring Targets for Managers – Staff & Management
8. Staff User Dashboard - Staff and Management